

Jennifer Ybarra



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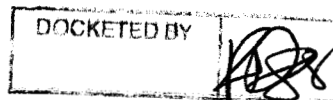
E-01345A-11-0224

From: AARP Arizona [aarpaz@aarp.org] on behalf of Christopher Warren [eaw\_1166@yahoo.com]  
Sent: Wednesday, September 07, 2011 3:08 PM  
To: Newman-Web  
Subject: Please Do Not Raise Our Utility Costs.

ORIGINAL

Arizona Corporation Commission  
DOCKETED

SEP 9 2011



Sep 7, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

- Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Christopher Warren  
[Redacted]  
Tucson, AZ 85750-6322

RECEIVED  
2011 SEP - 9 P 1:44  
AZ CORP COMMISSION  
DOCKET CONTROL

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Daniel Cubel [danielcubel@hotmail.com]  
**Sent:** Tuesday, September 06, 2011 5:45 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 6, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Daniel Cubel

[REDACTED]  
Sells, AZ 85634

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Mae Cleary [mcleary50@gmail.com]  
**Sent:** Tuesday, September 06, 2011 1:34 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 6, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Mae Cleary

[REDACTED]  
Tucson, AZ 85716-5761  
[REDACTED]

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Mariane Parisi [m@learn2love.net]  
**Sent:** Tuesday, September 06, 2011 11:03 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 6, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Mariane Parisi  
[REDACTED]  
Sedona, AZ 86336-4743  
[REDACTED]

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Rollon Parker [sedonarol@yahoo.com]  
**Sent:** Tuesday, September 06, 2011 11:03 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 6, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Rollon Parker

[REDACTED]  
Sedona, AZ 86336-4743  
[REDACTED]

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Sandra Cronan [brianna592003@yahoo.com]  
**Sent:** Monday, September 05, 2011 1:31 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 5, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Please give very serious consideration to this request.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Sandra Cronan

[REDACTED]  
Camp Verde, AZ 86322-8102

Jennifer Ybarra

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From: AARP Arizona [aarpaz@aarp.org] on behalf of Sandra Sadahiro  
[seh61falcon@peoplepc.com]  
Sent: Monday, September 05, 2011 12:31 PM  
To: Newman-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 5, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year. I am not alone here in Arizona who is struggling to make ends meet right now. I don't know where I am suppose to come up with additional funds if my utilities go up.

Thank you

Sincerely  
Sandra Sadahiro

[REDACTED]  
Flagstaff, AZ 860047

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Sandra Sadahiro

[REDACTED]  
Flagstaff, AZ 86004-2322

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Rowan Blalock [rokatt@gmail.com]  
**Sent:** Monday, September 05, 2011 11:01 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 5, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

These are just a few reasons why I adamantly oppose any rate increases in either APS or SW Gas costs. With summers getting hotter and winters becoming more unpredictable it is almost impossible to afford living in a comfortable environment because AC and heat is costing more than I can pay. Please do not increase the rates....


I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Rowan Blalock

  
Tucson, AZ 85741-2025



**Jennifer Ybarra**

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**From:** Donna McQuery [dmcquery770@msn.com]  
**Sent:** Monday, September 05, 2011 10:48 AM  
**To:** Newman-Web  
**Subject:** Do Not Raise Our Utility Rates

Dear Commissioner Newman:

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

My husband and I are both on pensions and raising the utility rates at this time makes it very difficult to keep our finances in order.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

I'm counting on you, as an elected Commissioner to please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,  
Donna & Guy McQuery

Vail, AZ 85641

Jennifer Ybarra

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From: AARP Arizona [aarpaz@aarp.org] on behalf of Pat Murray [mormur@cox.net]  
Sent: Monday, September 05, 2011 10:31 AM  
To: Newman-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 5, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year. There have been no Social Security COLA increases for two years. And there are very few jobs that are now providing COLA or raises.

I believe the ordinary person understands that there will be some increase but \$140 a year is too steep. Soon our utilities will be as much as our house payment!

My husband and I vote so we will be watching your actions. If you do support and vote for this huge increase, there should be some great justification about why this is fair or even the right thing to do during these very difficult times.

I also don't believe that APS and Southwest Gas (or any other corporation or company for that matter) always deserve the increases they request. Here is what the common worker is told..."work smarter, work more efficiently." They need to do the same thing!

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Pat Murray

[REDACTED]  
Tucson, AZ 85730-3328  
[REDACTED]

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Michael Daley [mcandz@npgcable.com]  
**Sent:** Monday, September 05, 2011 7:01 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 5, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work and retirees are coping with no cost of living increase.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Michael Daley

[REDACTED]  
Flagstaff, AZ 86001-8557

Jennifer Ybarra

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Carter Dickey [carter@dickeylebbs.com]  
**Sent:** Sunday, September 04, 2011 9:30 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 4, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Carter Dickey

[REDACTED]  
Tucson, AZ 85718-1120  
[REDACTED]

## Jennifer Ybarra

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Frank Craig [azcwcjc@yahoo.com]  
**Sent:** Sunday, September 04, 2011 2:59 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 4, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Sept. 3rd 2011

Apathy win's, Utilities going up and

Arizona Corporation Commission to decide in December whether to approve 14% increase by Southwest Gas. APS is asking for 7% increase in 2012 AARP says. People need to call in and say no to this at 602-542-4251 or go to [action.aarp.org/az](http://action.aarp.org/az). These Utilities that tell us to use less

then ask for increases to offset falling profits. The other guise used for increases is to develop green alternates. I would be very upset if my boss told me he wanted a percentage of my wage to develop a product so he could stay in business. To boot I had to buy the product from him to keep him in business so he could charge me more on the product I'm almost forced to buy. This is where Apathy wins. People go along with it by not taking the time to write or call. People always think they are helpless to stop these things or some else will write or call. They say well they will get it next time around. Well to your right but how about slowing it down some, OK. What ever happen on cap for the public good?

Well where are we going as a State and Nation? I have written Congress and the Unities.

HAVE YOU or does APATHY have you?

Frank Craig / Cottonwood, AZ.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Frank Craig  
[REDACTED]

Cottonwood, AZ 86326-5204  
[REDACTED]

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Joyce Kurz [aljoyce@juno.com]  
**Sent:** Sunday, September 04, 2011 7:59 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 4, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Please take all of the above into consideration and please do not raise prices at this time.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Joyce Kurz

Tucson, AZ 85747-2804

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Elaine Hegstrom [elaineh@agavesys.co]  
**Sent:** Sunday, September 04, 2011 5:58 AM  
**To:** Newman-Web  
**Subject:** Utility rates should NOT be raised at this time!

Sep 4, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Elaine Hegstrom

[REDACTED]  
[REDACTED]  
Tucson, AZ 85716-4875  
[REDACTED]



**Jennifer Ybarra**

---

**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Jessie Bustamante [oracle\_box102@yahoo.com]  
**Sent:** Saturday, September 03, 2011 2:27 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 3, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Jessie Bustamante

Tucson, AZ 85706-3926

**Jennifer Ybarra**

---

**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Gordon Hanna [ghanna42@hotmail.com]  
**Sent:** Friday, September 02, 2011 5:54 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 2, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Dr. Gordon Hanna

  
Green Valley, AZ 85622-8277

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Sandra Rodr [lucyrickypreston@yahoo.com]  
**Sent:** Wednesday, September 07, 2011 8:49 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 7, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Raising prices seems to be a yearly thing for APS. It's time to quit!  
As a senior I have not had a cost of living raise 3 years, I simply can not pay for any more rate hikes. Please stop them!!!!!!!!!!

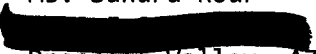
I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Sandra Rodr

  
Prescott Valley, AZ 86315-4731

**Jennifer Ybarra**

---

**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Joanne Steele [jjsteelio@cox.net]  
**Sent:** Wednesday, September 07, 2011 9:49 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 7, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Rates have already doubled and tripled due to SW gas rate increases over the past few years. I will not be able to afford the proposed rates.

Let's go green! I'm counting on you, Paul!

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Joanne Steele  
[REDACTED]  
Tucson, AZ 85711-1520  
[REDACTED]

**Jennifer Ybarra**

---

**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Linn Averill [averills@cox.net]  
**Sent:** Wednesday, September 07, 2011 10:19 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 7, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

As a current SW Gas subscriber, I do not feel now is the time to be raising our natural gas price by such an extreme amount.

Thousands of Arizonans are out of work.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Thank you for your compassion in these trying times.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Linn Averill

  
Green Valley, AZ 85614-3534

**Jennifer Ybarra**

---

**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Susan Cardell [susan.cardell@cox.net]  
**Sent:** Thursday, September 08, 2011 6:35 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 8, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

The costs of food and gasoline are way up.

Many Arizonans, including me, are struggling to make ends meet. I live on a fixed pension amount.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Susan Cardell

Gilbert, AZ 85296-1649

Jennifer Ybarra

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Catherine Huffman [dustorm00@cox.net]  
**Sent:** Thursday, September 08, 2011 6:35 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 8, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Our family lives on a very fixed income. We cannot tolerate increased utility fees with no increase in income.

Catherine Huffman

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Catherine Huffman

[REDACTED]  
Peoria, AZ 85382-2500  
[REDACTED]

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Brenda Hayward [b.hayward@live.com]  
**Sent:** Thursday, September 08, 2011 6:35 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 8, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work. It's already hard enough to pay all our bills. We already cut back as much as possible to save on the current energy bills.

Raises are not being given out like they used to, but prices keep going up. The costs of food and gasoline are also way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year. This amount is way too high especially for companies that are already making millions in profit each year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Brenda Hayward  


Prescott Valley, AZ 86315-7832



**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Francesca Tropea [conferenceplnr@cox.net]  
**Sent:** Thursday, September 08, 2011 8:35 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 8, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

This kind of increase will have a devastating effect on Arizona residents. With the price of gasoline at \$3.30/gallon, additional necessary house expenses, the economy will "really" suffer.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Francesca Tropea

[REDACTED]  
Sun City West, AZ 85375-5941

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Tim Allen [azloner@cox.net]  
**Sent:** Friday, September 09, 2011 3:05 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Tim Allen

[REDACTED]  
Mesa, AZ 85210-8511  
[REDACTED]

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Derrick Hyatt [rhyatt@sprynet.com]  
**Sent:** Friday, September 09, 2011 5:36 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Greetings,

This letter represents 33 Homeowners of the Carefree Estates HOA. We are still baffled on why we are paying to finance the purchase of Black Mountain Sewer a Foreign Corporation for sewer services when some of us have septic(s) tanks. But now is not the time for an average residence to have utility costs increased more than \$140 a year. Thousands of Arizonans are out of work and retired people are living on fixed incomes. There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up and we are bound to have another recession. Many Arizonans are struggling to make ends meet and SW and APS are spending time and money to enhance a golf course and resort but not the desired services to the CE/HOA community. Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Derrick Hyatt

Carefree, AZ 85377-3561

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Richard Baldauf [rrb1951@sbcglobal.net]  
**Sent:** Friday, September 09, 2011 7:36 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Richard Baldauf  
[REDACTED]  
Sedona, AZ 86351-8854

## Jennifer Ybarra

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Beverly (Kim) Wright [tahitikim@aol.com]  
**Sent:** Friday, September 09, 2011 8:06 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Beverly (Kim) Wright

[REDACTED]  
Clarkdale, AZ 86324-3362  
[REDACTED]

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Verna Sanders [verna\_sanders@q.com]  
**Sent:** Friday, September 09, 2011 9:36 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.


Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Verna Sanders  
  
Phoenix, AZ 85037-3448

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of roger quaing [rquaing@gmail.com]  
**Sent:** Friday, September 09, 2011 9:37 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. roger quaing

Phoenix, AZ 85021-2425

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Ted Phelps [thphelps@q.com]  
**Sent:** Friday, September 09, 2011 9:36 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work and many more are retired and on fixed incomes. 13.8 million in Arizona to be exact!

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up and expected to get worse.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Thank you for hearing us.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Ted Phelps

[REDACTED]  
Maricopa, AZ 85139-6662  
[REDACTED]



**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Janet Booth [jbooth3@cox.net]  
**Sent:** Friday, September 09, 2011 11:36 AM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

There have been no Social Security COLA increases for several years

The costs of food and gasoline are way up, but my income has stayed the same.

Many Arizonans are struggling to make ends meet.

I am a senior citizen that has worked and earned her way through life.

Now I am no longer able to work and increase my income but everything has gone up. We in Arizona require air conditioning in the summer but if we can't afford it we will have to do without.

Sincerely

Janet Booth  
[REDACTED]

Sun City, AZ

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Janet Booth  
[REDACTED]

Sun City, AZ 85351-4209

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Martin Goslar [media@gainvision.com]  
**Sent:** Friday, September 09, 2011 12:36 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

In addition, jobs are increasingly disappearing, bank foreclosures & house abandonment are increasing, and house prices are decreasing while property tax is increasing.

Again, making these large (or any) increases in gas & electric rates at this time is unacceptable. Requests for increases have been constantly approved in the past...now is the time to discontinue further requests until the economy turns around.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Dr. Martin Goslar

Phoenix, AZ 85028-0169

**Jennifer Ybarra**

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**From:** Terry Balawender [aztbai@q.com]  
**Sent:** Friday, September 09, 2011 9:29 AM  
**To:** Newman-Web  
**Subject:** APS rate increase

I am strongly against any rate increase by APS. Many of my friends have been "released" from their jobs for more than 6 mos with the prospects of finding new employment growing dimmer and dimmer. We were forced to take early retirement benefits from Social Security, and believe me – Social Security and unemployment benefits don't provide a decent standard of living. And they don't increase in time, as APS is seeking a rate increase. Don't sell us down the river. We need a citizens' advocate to defend what little we have.

**Jennifer Ybarra**

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**From:** AARP Arizona [aarpaz@aarp.org] on behalf of Sudhakar Kulkarni  
[sudhakar.kulkarni@cox.net]  
**Sent:** Friday, September 09, 2011 1:07 PM  
**To:** Newman-Web  
**Subject:** Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Paul Newman  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Newman,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Sudhakar Kulkarni

[REDACTED]  
Chandler, AZ 85225-6270  
[REDACTED]